



Stephen Cooke <stephencooke.c@gmail.com>

Urgent Complaint – Restricted Access to NAB Internet Banking

1 message

Stephen Cooke <stephencooke.c@gmail.com>

Mon, Jun 30, 2025 at 5:30 PM

To: nab.customercare@nab.com.au

Dear NAB Customer Care,

I am writing to lodge an urgent complaint regarding the restriction on my NAB Internet Banking access. I have attempted to log in multiple times, but each attempt results in the following error message: *"Something went wrong. Give it a minute and have another go."* Despite following this instruction, I remain unable to access my account.

This ongoing restriction is impacting my ability to manage essential financial matters.

For your reference, I have attached screenshots of the issue. Given my current circumstances, I kindly ask that you assist in resolving this matter without requiring a phone call.

Thank you for your prompt attention. Please confirm receipt of this complaint and advise on the next steps.

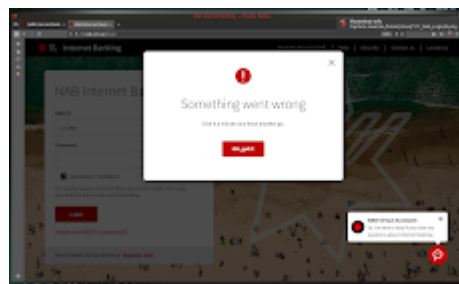
Kind regards,

Stephen Cooke

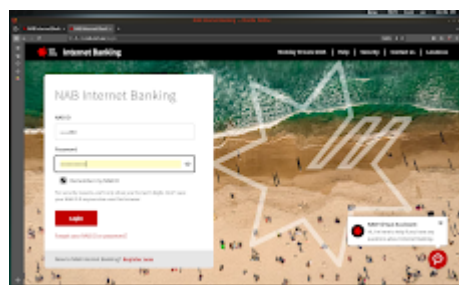
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2 attachments



B.png
1465K



A.png
2481K