



017/47339

Stephen COOKE
U1 213 Morgan Street
MEREWETHER NSW 2291

Hi Stephen,
Here's your quarterly gas bill for supply address:
u1/213 Morgan Street
MEREWETHER NSW 2291



Gas

Your details

Issue date
15 Jul 2024
Name
Stephen COOKE
Account number
7092 046 197
Delivery Point Identifier (DPI)
52416363161
Tax Invoice

Need help?

Support, enquiries or complaints
agl.com.au/help or **131 245**
Faults or emergencies
Jemena Gas on 131 909
24 hours a day
Energy and Water Ombudsman NSW
1800 246 545

Comparing plans

Could you save money on another plan?

Based on your past usage, our **Value Saver** plan may cost you up to **\$197 less per year** (incl. GST) than your current plan.

This offer has eligibility criteria. To view the eligibility criteria or switch plans, simply visit agl.com.au/offerdetails or contact us on **131 245**.

To compare other available plans, visit the Energy Made Easy website at energymadeeasy.gov.au

The Australian Energy Regulator requires us to include this information.

Please refer to the end of your bill to find out more about how we've calculated this.

Amount due

\$162.77

Due date

1 Aug 2024

To avoid a late payment fee of \$12.00, please pay your bill on time.

AGL Retail Energy Limited ABN 21 074 839 464

003403564552/097770E-47339 S-97770 I-185762

How to pay



Direct Debit[^]
Sign up to Direct Debit at agl.com.au/payments or call **131 245**.



Visa or Mastercard[^]
Online: agl.com.au/payments
Phone: **1300 657 386**



PayPal
To pay via PayPal visit agl.com.au/payments

Reference number **7092 0461 9794 1120 2833**



Biller Code: 208892
Ref: 7092 0461 9794 1120 2833
Make this payment from your preferred account.



Centrepay
For eligible individuals: go to servicesaustralia.gov.au/centrepay for more information.
AGL Centrepay CRN: **555-072-377-J**



Mail
Send your cheque along with the reverse of this section to:
AGL Retail Energy Limited
GPO Box 2220, Sydney NSW 2001



Post Billpay[®]
Make a Post Billpay[®] payment.
Online: postbillpay.com.au
Phone: **131 816** In person at any Post Office. Billpay Code: **2195**



*2195 70920461979411202833

[^]Payment processing fees may apply to the total payment amount (incl. GST) for debit cards - Visa 0.14%, Mastercard 0.30% and credit cards - Visa 0.65%, Mastercard 0.78%. Debit and credit card payments via Post BillPay 0.49%.

Summary of your energy plan

Basics¹

Your energy plan is ongoing

¹ This information relates to your current plan as at the date your bill was issued on 15 Jul 2024.

Average daily usage

For this bill



Same time last year



Understand your bill

Gas charges are based on an actual meter reading

Bill period: 12 Apr 2024 to 10 Jul 2024 (90 days)

Previous balance and payments	Amount
Previous balance	\$132.28
14 May 24 payment	\$132.28cr
Balance brought forward	\$0.00

New charges and credits

Usage and supply charges	Time of use	Units	Price	Amount
General usage	At all times	1,864 MJ	\$0.0437	\$81.46
General usage next	At all times	193 MJ	\$0.03247	\$6.27
Supply charge	Daily	90 days	\$0.65899	\$59.31

Other charges		Amount
Master credit card payment fee		\$0.94
Total charges	+	\$147.98
Total new charges and credits (excluding GST)	=	\$147.98
Total GST	+	\$14.79
Total new charges and credits (including GST)	=	\$162.77
Amount due	=	\$162.77

All items are subject to GST.

003403564552/097770E-47339 S-97770 I-185763

Assistance and support services

Payment assistance. There are a number of options available to eligible customers, including NSW Government's Social Program for Energy concessions and rebates, Energy Account Payment Assistance (EAPA), AGL payment plans and the Centrepay scheme. To find out more, visit agl.com.au/concessions or call **131 245**.



Hearing/speech impaired
Call us on **133 677** and quote
1300 664 358.

Need help to read your bill?
Visit agl.com.au/languageguides for help in your language.



Need an interpreter?
Talk to someone in your language.
Call us on **1300 307 245**.

هل تحتاج إلى مترجم شفهي؟ اتصل على الرقم الوارد أعلاه
需要一位翻译？拨打上面的电话
Hai bisogno di un interprete? Chiama il numero sopra
통역 서비스가 필요하신가요? 상담의 번호로 전화해 주세요.
Cần thông dịch viên? Hãy gọi số trên



Amount due
\$162.77

Due date
1 Aug 2024

Reference number
7092 0461 9794 1120 2833

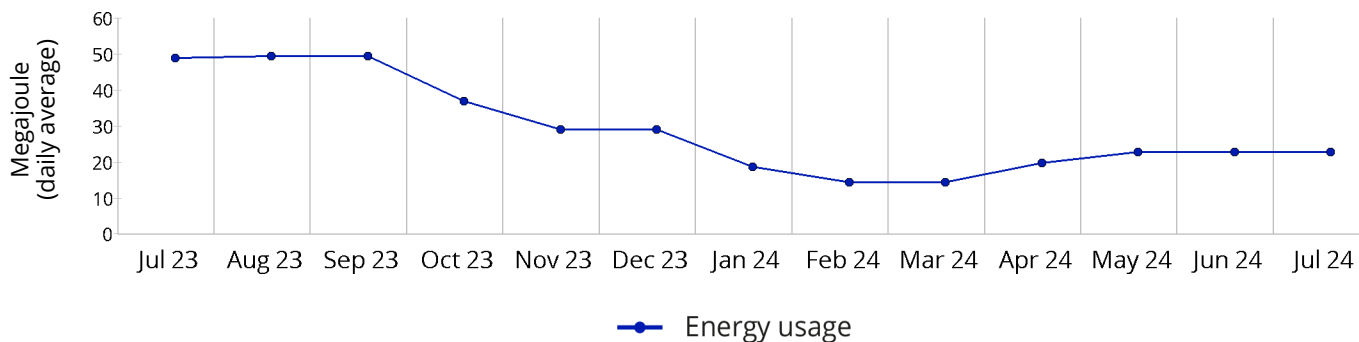
+00007092046197>

+002662+

<9411202833>

<0000016277> +444+

Understand your usage



Meter details

Meter number	Read date	Read type	Start read	End read	Heating value	Conversion factor	Usage MJ
EC545637	10 Jul 24	Actual	2,157	2,209.01	38.13000	1.037300	2,057

Your next meter read is due between **9 Oct 24 and 15 Oct 24**. Please ensure easy access to your meter on these days.

Do you have Life Support equipment at home?

It's important that your details are up to date so we can help you prepare for any planned energy interruptions.

Visit agl.com.au/lifesupport or call us on **131 245**.

Everything you need in one place

View your usage, check and pay your bills, and get support 24/7 – all from your phone.

Download the AGL app now at agl.com.au/aglmobileapp



Did you know that AGL has been proudly Australian since 1837?

When you choose AGL, you help us to continue to power the way Australians live, work and move.

Combine your energy, internet and mobile and save.



Get access to great savings when you combine energy, internet and mobile.

Find a deal at: agl.com.au/combine

Further information

We're here for you

Questions, feedback or just need a bit of help? Message us in the **AGL app** or visit agl.com.au/help

Manage your communication preferences

If you don't want to receive marketing information about AGL products and services including discounts or special offers, visit agl.com.au/donotcontact

Are you moving?

Visit agl.com.au/move to connect the gas at your new address.

Understanding fees and charges

We want you to understand the ins and outs of your bill. To find out more about common fees and charges that appear on your bill visit agl.com.au/feesandcharges

Do you have Life Support equipment at home?

If someone at your address relies on medical equipment, you may be eligible for Life Support protection. Call us on **131 245** if you haven't already registered, or visit agl.com.au/lifesupport for more information.

Want to be more energy efficient?

For information about incentives to install, improve or replace energy savings equipment and appliances in NSW households and businesses, visit ess.nsw.gov.au

How we've calculated if you could save money on another plan

This comparison is based on rates and/or discounts applicable under your current energy plan and the suggested plan as at 15 Jul 2024. Our offers are subject to change. If we don't have usage data, we've estimated your usage based on a similar sized household. This comparison includes any applicable discounts and concessions but excludes AGL double up discounts (from the suggested plan only), one-off benefits, fees and other charges such as green or ancillary charges.