



017/106394

Stephen COOKE
U1 213 Morgan Street
MEREWETHER NSW 2291

Hi Stephen,
Here's your quarterly electricity bill for supply address:
u1/213 Morgan Street
MEREWETHER NSW 2291



Electricity

Your details

Issue date
28 May 2024
Name
Stephen COOKE
Account number
7092 046 197
National Metering Identifier (NMI)
41039011450
Tax Invoice

Need help?

Support, enquiries or complaints
agl.com.au/help or **131 245**
Faults or emergencies
Ausgrid on 131 388
24 hours a day
Energy and Water Ombudsman NSW
1800 246 545

Important information

The Australian Government and your State Government are supporting customers to reduce bills. Check the 'Understand your bill' section to see if you have received a rebate or concession. More information at energy.gov.au

Comparing plans

Could you save money on another plan?

Based on your past usage, our **Value Saver** plan may cost you up to **\$461 less per year** (incl. GST) than your current plan.

This offer has eligibility criteria. To view the eligibility criteria or switch plans, simply visit agl.com.au/offerdetails or contact us on **131 245**.

To compare other available plans, visit the Energy Made Easy website at energymadeeasy.gov.au

The Australian Energy Regulator requires us to include this information. Please refer to the end of your bill to find out more about how we've calculated this.

Amount due

\$629.24

Due date

17 Jun 2024

To avoid a late payment fee of \$12.00, please pay your bill on time.

AGL Sales Pty Limited ABN 88 090 538 337

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How to pay



Direct Debit[^]
Sign up to Direct Debit at agl.com.au/payments or call **131 245**.



Visa or Mastercard[^]
Online: agl.com.au/payments
Phone: **1300 657 386**



PayPal
To pay via PayPal visit agl.com.au/payments

Reference number **7092 0461 9794 1120 2832**



Biller Code: 208868
Ref: 7092 0461 9794 1120 2832
Make this payment from your preferred account.



Centrepay
Eligible residential customers can visit servicesaustralia.gov.au/centrepay
AGL Centrepay CRN: **555-068-319-J**



Mail
Send your cheque along with the reverse of this section to:
AGL Sales Pty Limited
GPO Box 2220, Sydney NSW 2001



Post Billpay^{®^}
Make a Post Billpay[®] payment.
Online: postbillpay.com.au
Phone: **131 816** In person at any Post Office. Billpay Code: **3201**



*3201 70920461979411202832

[^]Payment processing fees may apply to the total payment amount (incl. GST) for debit cards - Visa 0.14%, Mastercard 0.30% and credit cards - Visa 0.65%, Mastercard 0.78%. Debit and credit card payments via Post BillPay 0.49%.

Summary of your energy plan

Basics¹

Your energy plan is ongoing

¹ This information relates to your current plan as at the date your bill was issued on 28 May 2024.

Average daily usage

For this bill



Same time last year



Understand your bill

Electricity charges are based on an actual meter reading

Bill period: 25 Feb 2024 to 24 May 2024 (90 days)

Previous balance and payments	Amount
Previous balance	\$652.28
20 Mar 24 payment	\$652.28cr
Balance brought forward	\$0.00

New charges and credits

Usage and supply charges	Time of use	Units	Price	Amount
Feb Demand (normalised for 29 days)	2pm-8pm on working weekdays (Nov-Mar) 5pm-9pm on working weekdays (Jun-Aug)	8.318 kW	\$0.2627	\$63.37
Mar Demand (normalised for 31 days)	2pm-8pm on working weekdays (Nov-Mar) 5pm-9pm on working weekdays (Jun-Aug)	8.876 kW	\$0.2627	\$72.28
Apr Demand (normalised for 30 days)	2pm-8pm on working weekdays (Apr-May and Sep-Oct)	4.858 kW	\$0.1552	\$22.62
Peak	2pm-8pm (Mon-Fri excl. public holidays)	268.741 kWh	\$0.2751	\$73.93
Off peak	All other times	671.015 kWh	\$0.2751	\$184.60
Shoulder	7am-2pm and 8pm-10pm (Mon-Fri) and 7am-10pm (weekends and public holidays)	417.094 kWh	\$0.2751	\$114.74
Supply charge	Daily	90 days	\$1.3038	\$117.34

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Assistance and support services

Payment assistance. There are a number of options available to eligible customers, including NSW Government's Social Program for Energy concessions and rebates, Energy Account Payment Assistance (EAPA), AGL payment plans and the Centrepay scheme. To find out more, visit [agl.com.au/concessions](https://www.agl.com.au/concessions) or call **131 245**.



Hearing/speech impaired
Call us on **133 677** and quote 1300 664 358.

Need help to read your bill?

Visit [agl.com.au/languageguides](https://www.agl.com.au/languageguides) for help in your language.



Need an interpreter?

Talk to someone in your language. Call us on **1300 307 245**.

هل تحتاج إلى مترجم شفهي؟ اتصل على الرقم الوارد أعلاه

需要一位翻译？拨打上面的电话

Hai bisogno di un interprete? Chiama il numero sopra

통역 서비스가 필요하신가요? 상담의 번호로 전화해 주세요.

Cần thông dịch viên? Hãy gọi số trên



Amount due

\$629.24

Due date

17 Jun 2024

Reference number

7092 0461 9794 1120 2832

+00007092046197>

+002662+

<9411202832>

<0000062924> +444+

Other charges

Master debit card payment fee	\$1.78
Total charges	+ \$650.66

Solar export	Time of use	Units	Price	
Standard feed-in tariff*	At all times	1,235.568 kWh	\$0.07	\$86.49cr
Total credits				- \$86.49cr

Total new charges and credits (excluding GST) = \$564.17

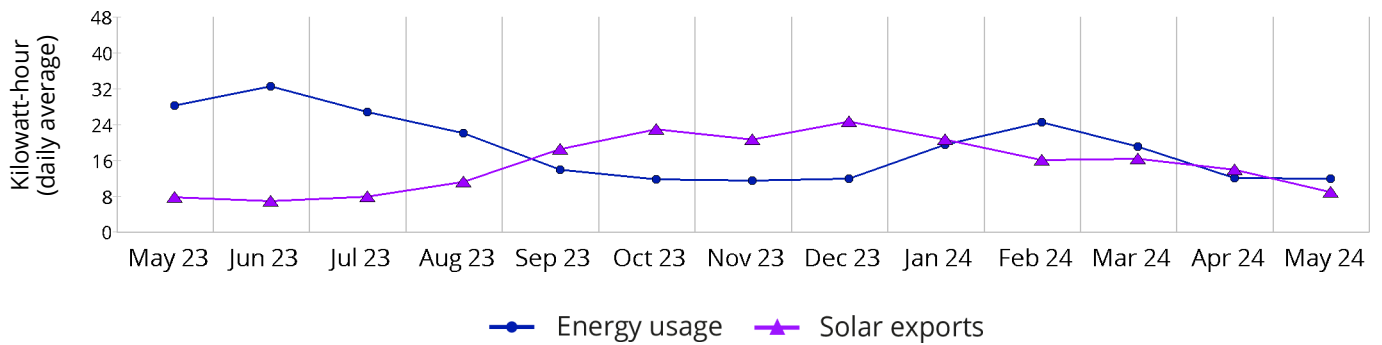
Total GST + \$65.07

Total new charges and credits (including GST) = \$629.24

Amount due = \$629.24

*Item is not subject to GST. All other items are subject to GST.

Understand your usage and export



Meter details

Meter number	Read type	Rate description	Usage kWh
250082570	Actual	Solar	1,235.568
250082570	Actual	Usage	417.094
250082570	Actual	Usage	268.741
250082570	Actual	Usage	671.015

Your electricity usage is measured by an interval meter. This means you won't see a start or end read on your bill. Instead, the total amount of your electricity usage is shown.

Ways to save with Energy Coach

Answer some simple questions and in just a few minutes you'll have personalised tips to help you save on your gas and electricity bills.

Get started today at agl.com.au/energycoach



Everything you need in one place

View your usage, check and pay your bills, and get support 24/7 – all from your phone.

Download the AGL app now at agl.com.au/aglmobileapp



Did you know that AGL has been proudly Australian since 1837?

When you choose AGL, you help us to continue to power the way Australians live, work and move.

Combine your energy, internet and mobile and save.



Get access to great savings when you combine energy, internet and mobile.

Find a deal at: agl.com.au/combine

Further information

We're here for you

Questions, feedback or just need a bit of help? Message us in the **AGL app** or visit agl.com.au/help

What are demand charges?

Visit agl.com.au/demand to understand more about demand charges and how they are calculated.

Do you have Life Support equipment at home?

If someone at your address relies on medical equipment, you may be eligible for Life Support protection. Call us on **131 245** if you haven't already registered, or visit agl.com.au/lifesupport for more information.

Want to be more energy efficient?

For information about incentives to install, improve or replace energy savings equipment and appliances in NSW households and businesses, visit ess.nsw.gov.au

Understanding fees and charges

We want you to understand the ins and outs of your bill. To find out more about common fees and charges that appear on your bill visit agl.com.au/feesandcharges

Manage your communication preferences

If you don't want to receive marketing information about AGL products and services including discounts or special offers, visit agl.com.au/donotcontact

Are you moving?

Visit agl.com.au/move to arrange an electricity connection at your new address.

How we've calculated if you could save money on another plan

This comparison is based on rates and/or discounts applicable under your current energy plan and the suggested plan as at 28 May 2024. Our offers are subject to change. If we don't have usage data, we've estimated your usage based on a similar sized household. This comparison includes any applicable discounts, concessions and solar feed-in tariffs but excludes AGL double up discounts (from the suggested plan only), one-off benefits, fees and other charges such as green or ancillary charges.